

# agenda

- 1. Media Brief + Strategy
- 2. Digital Performance
- 3. Social Performance
- 4. SEM Performance
- 5. Key Takeaways
- 6. Looking Ahead





# campaign objectives



**Increase awareness** of

Branson and its offerings

with key audiences



Drive quality site traffic,

engagement, and onsite

Signals of Intent to Travel



Generate incremental

visitation and arrivals

in market



# Audience Targeting

### **OVERALL APPROACH**

- 1. Prioritize Travel Enthusiasts + Intenders
- 2. Layer on geographic targeting
- 3. Layer on interest targeting

### **OVERLAYS**

### Interests

- Live Shows + Entertainment
- Outdoor Offerings
- Family Activities
- Competitive Destinations
  - Pigeon Forge
  - Wisconsin Dells
  - Myrtle Beach
  - Gulf Shores
  - Destin



### **Geographic Targeting**

**Arkansas** 

Illinois

lowa

Kansas

Louisiana

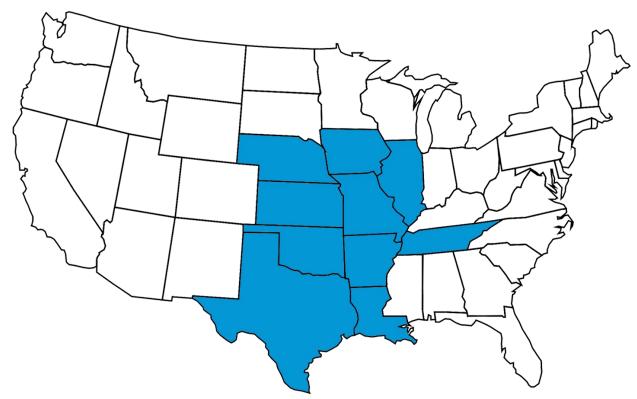
Missouri

Nebraska

Oklahoma

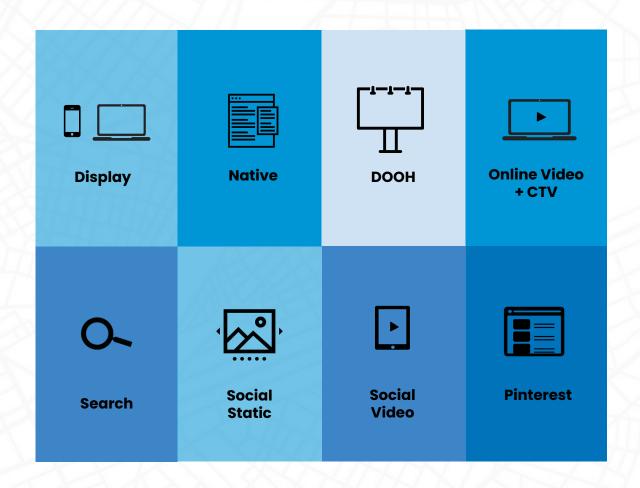
**Tennessee** 

**Texas** 

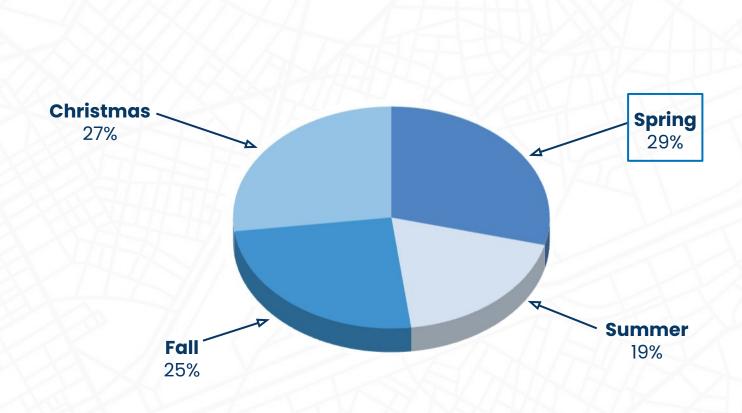




# Campaign Tactics



# Campaign Budget Breakdown





### Real-World Attribution via Adara Consortium

- March Digital media drove:
  - 8,901 hotel bookings
  - 20,322 hotel nights
  - \$2.3M in hotel revenue
- Top three DMAs were:
  - Kansas City
  - St Louis
  - Atlanta







- March overall results:
  - o 10,681,953 impressions served
  - 50,572 landing page views registered
    - Yielding a landing rate of 0.47%
  - o 11,689 engagements
    - For an engagement rate of 23%



### **Dynamic Display & Native**

### **Display Banners**

- 1.38M impressions
- 11,259 landing page views
- 4,179 engagements
- Landing rate 0.81% 5x benchmark
  - Shows creative had the highest landing rate at 0.83%
- Engaged visitor rate 37%
  - 17% over benchmark
  - Family creative has the highest engaged visitor rate at 66%

### **Native Display**

- 845K impressions served
- 1,790 landing page views
- 1,698 engagements
- Landing rate 0.84% 5x benchmark
  - Titanic creative had the highest landing rate at 0.87%
- Engaged visitor rate 24%
  - 4% over benchmark
  - Aquarium creative has highest engaged visitor rate at 25%



### **Online Video**

### **Outstream Video**

- 562,979 impressions
- 1,790 landing page views
- 362 engagements
- Video Completion Rate 75%
  - Just under benchmark
- Landing rate 0.32%
  - 2x benchmark!
  - Top Performer: Family at 0.33%
- Engaged visitor rate 20%
  - At benchmark
  - Top performer: Family at 21%

### CTV Video (YouTube Non-Skippable)

- 1,505,533 impressions
- 3,667 landing page views
- 1,118 engagements
- Video Completion Rate of 96%
  - Over benchmark
- Landing rate currently at 0.25%
  - Over benchmark
  - Adventure & Shows both high at 0.27%
- Engaged visitor rate 30%
  - Over benchmark
  - Top performer: Family at 33%



### **TripAdvisor**

### **Native Boost**

- 242,747 impressions
- 11,127 landing page views
- 2,552 engagements
- Landing rate 4.58%
  - 30x benchmark of 0.15%
- Engaged visitor rate of 23%
  - Over benchmark of 20%

### **Explorer Video**

- 236,054 impressions
- 10,085 landing page views
- 2,256 engagements
- Landing rate 4.27%
  - 30x benchmark
- Engaged visitor rate 22%
  - Over benchmark



### **TripAdvisor**

### **Brand Channel**

- 7,064 impressions
- 1,318 landing page views
- 300 engagements
- Landing rate currently at 18.66%
  - 124x benchmark!!
- Engaged visitor rate 23%
  - Over benchmark

### Display

- 20,819 impressions
- 108 landing page views
- 24 engagements
- Landing rate currently at 0.52%
  - 3x benchmark
- Engaged visitor rate 22%
  - Over benchmark



### **Nativo**

### **Story**

- 641,126 impressions
- 875 landing page views
- 185 engagements
- Call to action rate is currently at 7.16%
  - Well over benchmark 3.00% 5.00%
- Landing rate is at 0.14%
  - Working to achieve benchmark of 0.15%
- Engaged visitor rate 21%
  - Over benchmark of 20%

### **Article**

- 1,569,218 impressions
- 3,092 pageviews
- 666 engagements
- Average time on content is at 30s
  - Working toward benchmark of 35s
- Call to action rate is at 1.73%
  - Optimizing to achieve benchmark 2.50% -3.25%
- Landing rate currently at 0.20% over benchmark
- Engaged visitor rate 22% over benchmark



### **DoubleVerify Quality Report**

• All metrics continue to be high, ensuring quality delivery of ad impressions.







### Meta

### **Traffic Campaign**

- Optimized for Landing Page Views
- Strong CTR of 3.69% (up 2.1% from the previous month) and low CPC of \$0.21
- The campaign resulted in 1.2 million
  Impressions and over 46K link clicks

### **Conversion Campaign**

- Garnered 1,029 conversions
- Yielded a 1.49% click through rate

- Meta ads are performing above the industry benchmark for CTR (0.90%) and far below the industry benchmark for CPC (\$0.63)
- Top DMAs: St. Louis, Little Rock, Kansas Clty, Oklahoma City, & Chicago



### **Pinterest**

### **Promoted Pins**

- Campaign optimized for Consideration
- Resulted in over 1.05 million
  Impressions and over 9K Pin clicks
- 8,918 outbound clicks with a CTR of
  0.82% and a CPC of \$1.16 and a CPOC
  of \$1.17
- Top performing pin:4 Things To Do This Spring

- Pinterest ads are performing above the industry benchmark for CTR (0.69%) and Cost per Outbound Click (\$2.05)
- Top DMAs by outbound clicks:
  - Chicago, Dallas-Ft. Worth,
    Oklahoma City, Houston, and
    Indianapolis





### Google

### **Search Ads**

Strong CTR of 13.94% and CPC of \$1.27

### **Performance Max**

 Average CTR of 3.04% (PMax tends to be lower than traditional search due to its presence on Google's display network) and low CPC of \$0.15

- Google ads are performing above the industry benchmark for Search CTR (10.16%) and far below the industry benchmark for CPC (\$1.92)
- Google ads drove 30,912 key events at a session key event rate (conversion rate) of 59.01%, with a cost per key event interaction (cost/conversion) of \$0.42
- Very high engagement rate of 79.81%
  - We saw an increase in engagement rate as well as engaged sessions per active user



### Bing

### **Search Ads**

Solid CTR of 3.57% and low CPC of \$0.41

### **Performance Max**

- Strong CTR of 5.86% and low CPC of \$0.16
- PMax campaigns are new to Microsoft Ads, and so far they are performing well.

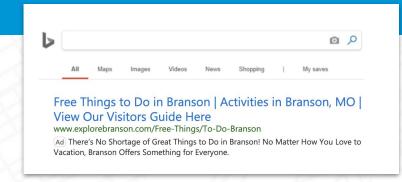
### Overall

- Bing ads are performing above the industry benchmark for CTR (2.83%) and far below the industry benchmark for CPC (\$1.17)
- Bing ads drove 17,337 key events at a session key event rate (conversion rate) of 47.87%, with a cost per key event interaction (cost/conversion) of \$0.29
- High engagement rate of 69.14%

Budget was up 75% YoY, and we saw positive gains in average session duration as well as events per session.



## **Bing Creative Examples**



# Must-Try Branson Restaurants | Where To Eat & Drink | Fine Dining In Branson

www.explorebranson.com/restaurants/food

Ad Branson Has Everything From Family-Style Servings to A Quiet Table for Two. View Options. Try Something New and Unique or Opt for One of Many Well-Known National Chains.



### **Bransons Official Travel Site**

Discover Adventures of a Lifetime in Branson. Get Travel Information & Resources Here

Ad Explore Branson





## Key **Takeaways**

### Digital Media:

- TripAdvisor placements registered the highest landing rates
- Most engagements came from display banners with a 37% engaged visitor rate
- Family and shows creative resonated most with our audience

### Social Media:

 Both Meta & Pinterest campaigns are performing above industry benchmarks for CTRs and CPCs

### SEM:

- Campaigns for both Google and Microsoft (Bing) are outperforming industry benchmarks by solid margins
- Strong engagement rates





# Looking Ahead

### Summer Campaign Launch

Creative is in development for a
 5/5 launch

### **Custom Content**

 TripAdvisor Branded Articles are currently being developed by the TripAdvisor team, highlighting the three pillars









# Thank You.